



# Psychosocial comparative analysis using AI: 735-120 kV substation project



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735-120 kV substation project

# Psychosocial comparative analysis using AI

44th Annual Conference of the International Association for Impact Assessment

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# The project

- Electrical substation - 30 ha;
- Intercepts existing power lines;
- 20 private properties affected.



Similar electrical substation



Implantation area



# The project

## Artisanal sugar shack



## Hunting Blinds



# Psychosocial impacts

## Definition

PSI are the effects of psychological and social factors on a person's mental health and well-being.

Key sources of these impacts include:

- Involuntary resettlement,
- Ongoing nuisances,
- Perceived health and safety risks,
- Loss of income and employment.



# Psychosocial impacts

Method inspired by the transactional stress model<sup>1</sup>:



## Primary appraisal

Threat, challenge or irrelevant



## Secondary appraisal

Coping resources and coping potential



## Coping strategies

Problem-focused or emotion-focused  
Seeking, obtaining and using social support



## Outcome

Anticipated PSI or  
Favorable or neutral

<sup>1</sup>Lazarus, R., & Folkman, S. (1984). Stress, Appraisal, and Coping.

# Gathering Data

## Methods

- One-on-one meetings;
- Information and consultation sessions;
- Postal psychosocial survey.

## Indicators

- Level and type of concerns;
- Perception (project and procurement process);
- Coping strategies;
- Ability to cope with the situation;
- Perception of the impact on daily life.

# Concerns and reactions

## Concerns:

- Potential loss of land use;
- Uncertainties regarding the acquisition process;
- Environmental impacts (such as deforestation).

## Reactions:

- Positive and neutral;
- Negative-emotional (disappointment, anger, discouragement, sadness)



# AI Analysis method

## Analysis tools used:

- Copilot Pro GPT-4
- Inputs: Excel database – psychosocial survey.

## Objectives:

- Human vs AI
- Process answers to open-ended questions:
  - Concerns;
  - Psychosocial reactions with predefined coding;
  - Cross-analysis (2 variables).

Psychosocial comparative analysis using AI

## **General findings on the use of AI**

- Qualitative analysis - Reasonably effective on summarizing and categorizing data.
- Quantitative analysis - Room for improvement.

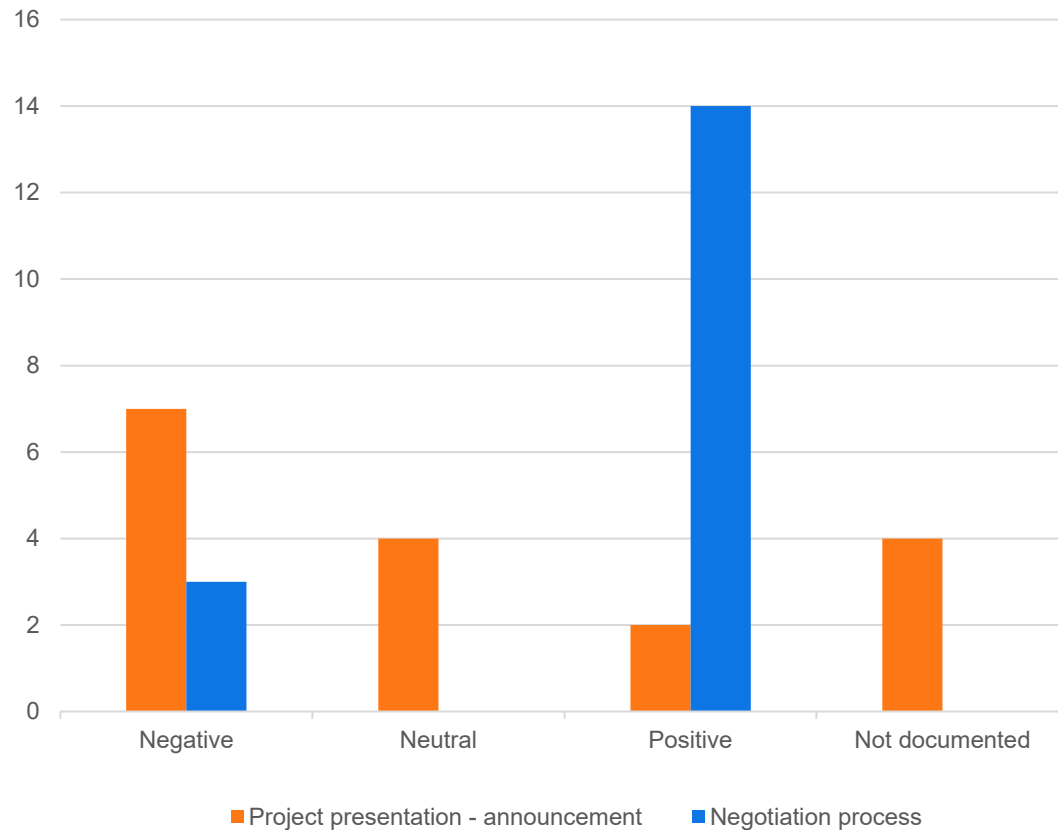
# General findings on the use of AI

- Risk of overrepresentation: answers with multiple reactions;
- Challenges processing complex reactions:
  - surprise, curiosity, search for information, interest (positive, negative or neutral?)
- Incorrect data interpretation – errors counting.
- Balance between AI efficiency and human interpretation.



# How did reactions evolve over time?

## Evolution of perceived psychosocial reactions



Those who initially rated their coping ability as "fair" or "poor" seem to view the situation more positively during negotiations.

**Effective adaptation was achieved through positive coping strategies.**

## Conclusion

- Effective adaptation to the situation involved the use of positive coping strategies.
- The transactional stress model is a valuable framework to PSIA.
- Human insight is essential when using AI.



Merci !  
Thank you !  
Grazie !





# Let's continue the conversation!

Message me your questions or comments in the IAIA25 app.

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